

**EMAIL****From:** Katherine Joy Ryan**To:** Joe Garcia <jgarcia@ravelar.com>**Sent:** Sunday, September 27, 2015 6:50 PM**Subject:** A letter of thanks

Dear Joe,

It is my pleasure to be able to write this letter expressing how pleased we are to have Claudia Falconer working with us here at 2090 Great Highway, San Francisco.

We are undergoing major renovations and repairs on our 18 unit Condominium building. This has been such a large undertaking for our community and at times it feels overwhelming in its scope. Claudia has been a God send!!

She has made herself readily available to help us sort through the complexities of such a large project. This makes the many decisions we have had to make understandable, empowering us to make the best possible choices for our community.

We so appreciate her professionalism, depth of knowledge about construction, skill at project management, and team building attitude. She evidences thoroughness and diligence in her work. She is a true professional who weaves her artistry and design ability into all that she does.

Too often we do not take the time to note excellence when we see it. Claudia deserves recognition for such excellence!

Sincerely,

Katherine Joy Ryan  
President,  
Board of Directors  
2090 Great Highway  
San Francisco, CA